

ABBOT'S LEA SCHOOL

Headteacher: Mrs Ania Hildrey, M.Ed, B.Ed(Hons), NPQH

20 April 2020



Dear Families

Ref: Free School Meal (FSM) vouchers – CHANGE OF ARRANGEMENTS

As you know, the Liverpool City Council's FSM voucher scheme is being replaced by a similar one launched by the central government.

We welcome the initiative and will continue to assist our families as much as possible. As part of this support, we want to alert you to the changes the governmental scheme means in practice:

As of today, 20 April 2020, FSM vouchers will be sent directly to families via email. The email will come from a Government provider, Edenred, and the email address should be noreply@edenred.co.uk. The email may go to your junk/spam folder, so please check here if it is not showing in your inbox.

The email will contain a 16-digit access code which you will need to submit to obtain an e-voucher which can be used at the following supermarkets online, or by presenting the code on your phone at supermarkets.

- Sainsbury's
- Tesco
- Asda
- Morrisons
- Waitrose (John Lewis)
- M&S Food

Edenred are working to get Aldi, Lidl and other supermarkets onboard, but for now vouchers will only be redeemable at the above food providers.

Please note that the e-code will expire after one month.

From next week, effective Monday 27 April 2020 voucher codes will be sent to you on a fortnightly basis, and will be to the value of 2-weeks' worth of FSM vouchers.

Families with more than 1 child eligible for FSMs will receive an email for each child.

If you do not receive a code, if you need to change the email address that the code goes to you or you have any other queries, then please contact andrew.cocklin@abbotsleaschool.co.uk who administers this project for our school on behalf of the central government.

If you are not currently in receipt of FSM but believe you may be entitled, we can perform a check. All we need is the parent's full name, date of birth and national insurance number. We will not retain any of this information once the check has been done.

If you are eligible, details will be automatically sent to Liverpool City Council and you will not need to complete any forms. Requests for the check to be completed should be sent to andrew.cocklin@abbotleaschool.co.uk

Finally, this is a new externally run system which is being accessed by every school in the UK along with every eligible family. As such access can be slow, emails may not be received in a timely fashion and we as a school do not have control of any of those aspects nor of the vouchers being sent out to you as families.

We are trying our best to ensure that no family is disadvantaged and so if you have any queries or concerns, please contact us straight away and we will do our best to support you by seeking advice and, if possible, rectifying the situation as soon as possible.

If you are concerned about your ability to provide for your children and this problem puts your children at imminent risk of hunger, please contact Miss Twomey, Head of Care and Safeguarding who will step in to support further – no judgment, no stigma, just genuine proactive help.

These are difficult times and, despite the school's closure and the physical distance between us, we are all together and we are here to help.

Yours faithfully



Mrs A Hildrey
Headteacher