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**Across**

**1.** The name for scam emails or messages that trick a user into giving out their personal information, e.g. bank details or passwords, often by clicking a web link.

**3.** A small file used by a web browser to store data about a user's session. Generally not a problem, but web sites can share or track user data this way.

**5.** One of the world's largest security companies. Well-known for its security products.

**6.** To be effective, it should contain a mixture of letters, numbers and symbols.

**10.** This particularly nasty type of *spyware* attempts to steal personal information and passwords by recording everything you type.

**11.** Where in the web browser does 'https' appear?

**13.** The general name for any software designed for malicious (unethical) purposes.

**14.** Regularly do this, for your security software, programs *and* operating system.

**Down**

**2.** Someone who tries to break into a computer system, usually with bad intentions.

**4.** What icon identifies a secure website?

**7.** The name for software that protects your PC against threats. Always use one of these!

**8.** The **'s'** in https.

**9.** Malicious software that tricks a user into installing it by appearing to be a legitimate program or file.

**12.** Free software that is supported by advertisements, eg. pop-up banners. These can be legitimate or malicious.